



# Welcome to Middlesex Centre

## Welcome!

*Whether you're in Delaware, Denfield, Arva or somewhere in between, we are so glad you'll be calling Middlesex Centre home. With rural charm and nearby urban amenities, you'll soon understand why we say Middlesex Centre is "in the centre of it all."*

*The following information will help you get to know some of the services that the Municipality of Middlesex Centre has to offer. If you have any questions or don't have access to the internet, please don't hesitate to give our friendly staff a call.*

## Municipal Office

**Office Location:** 10227 Ilderton Rd. in  
Coldstream, ON

**Mailing Address:** 10227 Ilderton Rd.  
Ilderton, ON N0M 2A0

**Office Hours:** 8:30 am to 4:30 pm,  
Monday to Friday

**Telephone:** 519-666-0190 or 1-800-220-8968

**Email:** [customerservice@middlesexcentre.ca](mailto:customerservice@middlesexcentre.ca)

**Website:** [middlesexcentre.ca](http://middlesexcentre.ca)

**Facebook/Twitter:** @MiddlesexCentre

**Newsletter Sign-Up:** [middlesexcentre.ca/news](http://middlesexcentre.ca/news)

**Staff Listing:** [middlesexcentre.ca/staff](http://middlesexcentre.ca/staff)

## Mayor & Council



### Mayor Aina DeViet

519-666-0190 ext. 5234 - [deviet@middlesexcentre.ca](mailto:deviet@middlesexcentre.ca)

### Deputy Mayor John Brennan

519-860-8575 - [brennan@middlesexcentre.ca](mailto:brennan@middlesexcentre.ca)

### Councillor Ward 1, Jean Coles

[coles@middlesexcentre.ca](mailto:coles@middlesexcentre.ca)

### Councillor Ward 2, Wayne Shipley

519-719-1435 - [shipley@middlesexcentre.ca](mailto:shipley@middlesexcentre.ca)

### Councillor Ward 3, Hugh Aerts

519-902-0542 - [aerts@middlesexcentre.ca](mailto:aerts@middlesexcentre.ca)

### Councillor Ward 4, Sue Cates

519-859-7355 - [cates@middlesexcentre.ca](mailto:cates@middlesexcentre.ca)

### Councillor Ward 5, Frank Berze

519-652-1369 - [berze@middlesexcentre.ca](mailto:berze@middlesexcentre.ca)

>> [middlesexcentre.ca/mayor-council](http://middlesexcentre.ca/mayor-council)

## Building & Renovating



If you are planning renovations to your new property or are looking to add a garage or pool, you may require a building permit. Middlesex Centre offers residents and businesses an online system, Cloudpermit, to apply for and track building permits.

>> [middlesexcentre.ca/building-permit](http://middlesexcentre.ca/building-permit)

## Dogs in Middlesex Centre



All dogs in the municipality must have and wear a municipal dog tag. Middlesex Centre issues a dog tag for the lifetime of your dog at no charge.

To apply for a dog tag, complete a dog license application and submit it to the municipal office.

Moving within Middlesex Centre? Let the municipal office know so we can update your dog's record.

>> [middlesexcentre.ca/dogtags](http://middlesexcentre.ca/dogtags)

## Dog Parks

Dogs must be on a leash in all municipal parks and property except in "Paws in Parks" areas. These areas are at the Douglas B. Weldon Park in Arva and along the Ilderton Rail Trail.

>> [middlesexcentre.ca/pawsinparks](http://middlesexcentre.ca/pawsinparks)

## Emergency Services



**Fire, Police or Ambulance Related Emergency**  
– Call 911

**Non-urgent incidents requiring fire services**  
– Call 519-666-0190

**Non-urgent incidents requiring police**  
– Call 1-888-310-1122

Emergency services in Middlesex Centre are provided by:

- Fire: Middlesex Centre Fire Services, which consists of five fire stations staffed by professionally trained, paid-on-call firefighters with full-time headquarter staff
- Police: OPP
- Paramedics: Middlesex-London Paramedic Service

## Green Emergency Lights

Help our firefighters get to their emergency calls quickly and safely. Our firefighters flash green lights in the front of their personal vehicles when they are responding to an emergency. If you "see green" pull over if it is safe to do so, and let our firefighters pass!

>> [middlesexcentre.ca/fire](http://middlesexcentre.ca/fire)

## Libraries

Middlesex Centre is home to four public library branches in Coldstream, Delaware, Ilderton and Komoka. The branches each operate and are funded by the Middlesex County Library.

>> [middlesexcentre.ca/library](http://middlesexcentre.ca/library)

## Municipal Billing – Taxes & Utilities

### Property Tax Bills

Middlesex Centre issues two tax bills per year (February and August) that are broken into four tax instalments. The instalment payments are due the last working day of February, May, August and November.

### Utility/Water Bills

Middlesex Centre issues monthly utility bills for water and/or wastewater (sewer), depending on the services offered in your area. All properties are charged a stormwater management fee.

### Receiving your Bills

Unless otherwise indicated, customers receive their tax and utility bills by mail. You can **opt to receive your bill electronically** through email billing – visit the website to sign-up.

### Paying your Bills

**Pre-Authorized Payment (PAP) Plan** – We offer a PAP Plan to make it easier to pay your municipal tax and utility bills, and to help avoid late fees. There is no cost for this service. To sign-up for PAP, visit our website.

You can also pay by:

- Internet banking
- At your financial institution
- By mail (by cheque)
- In-Person (by cash, cheque or debit)

Please note:

- Credit card payments are accepted, but there is a service fee.
- If paying by cheque, make cheques payable to “The Municipality of Middlesex Centre.”
- An NSF fee will be charged for returned payments.
- Payments received after the due date will be subject to penalty. Make sure you leave enough time for your payment to go through.
- Failure to receive a bill does not relieve you of a penalty charge.

>> [middlesexcentre.ca/billing](http://middlesexcentre.ca/billing)

### Supplementary Tax Bills

If you have recently bought a new home or made any additions or improvements to your property, remember to plan for a Supplementary Tax Bill in your budget.

#### For Newly Constructed Homes

For the first 12 to 24 months after occupying a newly constructed home your property tax bills may cover the land only, not the building, because the Municipal Property Assessment Corporation (MPAC) has not completed the assessment. Once your new home is assessed, you will receive a “Property Assessment Notice” from MPAC.

A Supplementary Tax Bill will follow with taxes covering the building from the date of occupancy. You are strongly encouraged to budget for this billing to avoid unwanted surprises. Note that if your mortgage payment includes taxes, you will need to send the Supplementary Tax Bill to your financial institution.

>> [middlesexcentre.ca/taxes](http://middlesexcentre.ca/taxes)

## Outdoor Fires



In general, outdoor fires are allowed as long as it is not a high-risk period or a poor air quality day. Certain rules apply depending on if you are in a settlement area or in a rural area. Please see our **Open Air Burn Bylaw Quick Guide** for the rules, and make sure you are following them to keep yourself and your family safe.

While you are reading that information, check out the rules around fireworks as well!

>> [middlesexcentre.ca/fire](http://middlesexcentre.ca/fire)

## Parking

Parking is not permitted on municipal roads between 2:00 and 7:00 am from Labour Day to Victoria Day. This is particularly important in the winter to allow for snow clearing.

>> [middlesexcentre.ca/parking](http://middlesexcentre.ca/parking)

## Parks & Recreation



Middlesex Centre offers a wealth of recreation opportunities for residents!

### Arenas & Gymnasiums

The **Komoka Wellness Centre** boasts two NHL-sized ice rinks, a fitness centre with an indoor walking track and a large gymnasium (operated by the YMCA of Southwestern Ontario), a library, and a number of activity and multi-purpose rooms.

**Ilderton Arena** contains one ice pad that is shared with a four-sheet curling facility (privately run).

### Community Centres

Community centres in Bryanston, Coldstream, Delaware, Ilderton and Komoka can be rented for special events, family celebrations or community gatherings.

### Ilderton & Komoka Youth Centre

Located at the Ilderton Arena, the Ilderton Youth Centre offers drop-in and specialized programming for those ages 9 to 18. These programs operate in partnership with BGC London.

The Komoka Youth Centre is located at the Komoka Community Centre and offers drop-in programming for those ages 9 to 17. Programs are operated in partnership with the YMCA.

### Splash Pads

Splash pads at Ilderton Heritage Park, Kilworth Westbrook Park and the Komoka Wellness Centre operate from May to September, from dawn to dusk daily.

### Skateboard Parks

Skateboard parks can be found at Delaware Lions Park and Ilderton Heritage Park.

### Parks & Open Spaces

Middlesex Centre has parks across the municipality, each with their own unique services and amenities. Some offer picnic pavilions, ball diamonds, soccer pitches and playgrounds, while others offer an opportunity for passive activity. Please see the website for a full list of parks and the amenities each offers. Note that the availability of parking and washrooms varies from park-to-park, and also seasonally.

Douglas B. Weldon Park in Arva has paid parking. Property owners can request free parking passes on the website or at [customerservice@middlesexcentre.ca](mailto:customerservice@middlesexcentre.ca).

### Tennis & Pickleball Courts

Seven local parks offer courts for tennis and/or pickleball. See the website for a full list.

### Recreational Programming

Middlesex Centre offers public skating and pick-up hockey (shinny) at our arenas and an ever-growing number of recreational programs such as yoga at facilities across the municipality. We've partnered with the YMCA to offer health and fitness programs at the Komoka Wellness Centre.

There are many community groups, seniors' associations and minor sports associations that offer programs at local community centres, arenas and parks. Ask your neighbours or check online for programs of interest to you and your family.

>> [middlesexcentre.ca/recreation](http://middlesexcentre.ca/recreation)

## Roads & Snow Clearing



Middlesex Centre maintains more than 550 km of municipal roads and 30 km of sidewalks. The municipality has a well-equipped, 24/7 winter response team that maintains the roadways and sidewalks.

After the snowfall ends, it can take 8 to 12 hours to clear priority roads, and 24 hours to clear all municipal roads. Sidewalks are cleared after more than 5 cm of snow accumulates and are generally completed within 24 to 48 hours after a snowfall event.

You can help keep the plows moving by keeping cars and sports nets well back from the curb during snowfall events and avoiding parking on the street. Always keep a safe distance from plows on the roads, and don't attempt to pass.

>> [middlesexcentre.ca/roads](http://middlesexcentre.ca/roads)

## Waste & Recycling



Waste and recycling services are provided by the Bluewater Recycling Association. You can get information about your collection day, what recyclables are accepted and more at their website.

>> [bra.org/my-services/middlesex-centre-municipality](http://bra.org/my-services/middlesex-centre-municipality)

If your garbage or recycling collection is missed, please contact BRA at (519) 228-6678 or

>> [bra.org/contact/report-a-missed-collection](http://bra.org/contact/report-a-missed-collection)

## Waste & Recycling Collection Bins



Middlesex Centre residents use "wheelie bins" for waste and recycling collection. Only waste and recycling in wheelie bins will be collected.

Middlesex Centre has a user pay program for waste and recycling. That means you select the size of waste bin that your family requires and pay for that size on your final property tax bill. There is no charge for recycling bins. Please see the website for the most current waste bin rates.

Note that wheelie bins stay with the house. You should leave your bin for the next resident when you move.

If you've moved in and don't have a bin, if your bin is in need of repair, or if you'd like to select a different size of bin, please contact BRA.

>> [bra.org/containers](http://bra.org/containers)

### EnviroDepots

Looking to get rid of unwanted appliances, furniture, electronics, yard waste, tires and more? Visit one of Middlesex Centre's Enviro Depots.

Fees apply to dispose of some items.

#### Denfield Rd. Enviro Depot

23053 Denfield Road

Saturdays 9:00 am – 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling, mixed construction and demolition waste, mixed solid waste, white goods, metal, large bulky items, household waste

#### Longwoods Rd. Enviro Depot

10191 Longwoods Road

Saturdays 9:00 am - 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling

## Try Recycling Depot

21463 Clarke Road  
Monday – Friday, 8:00 am – 5:00 pm and  
Saturday, 8:00 am – 12:00 noon, year-round

Accepts: yard waste, e-waste, tires, mixed construction and demolition waste, white goods, metal, large bulky items

## Household Hazardous Waste

Middlesex Centre residents can use the City of London's Household Special Waste Depot to dispose of hazardous materials. Please check their website for current hours of operation.

>> [middlesexcentre.ca/waste](http://middlesexcentre.ca/waste)

## Water & Wastewater



Depending on where you live in Middlesex Centre, you may have municipal water and/or wastewater services, or you may be on a private well and/or septic system. If you aren't sure which applies to you, please contact the municipal office.

## Summer Watering Restrictions

Alternate day outdoor watering restrictions are in place from June 1 to September 15.

- Properties with even numbered addresses may water ONLY on even numbered calendar days.
- Properties with odd numbered address may water ONLY on odd numbered calendar days.
- Gardens, flower beds, trees and shrubs may be watered daily by use of handheld hose ONLY.
- Newly sodded or newly seeded lawns may be watered daily for a two-week period.

## Private Wells

For information related to testing water from private wells, please contact the Middlesex-London Health Unit at 519-663-5317 or visit their website.

>> [middlesexcentre.ca/water](http://middlesexcentre.ca/water)

For information on the proper location, construction and maintenance of your private well, please contact the Government of Ontario.

>> [Ontario.ca/page/wells-your-property](http://Ontario.ca/page/wells-your-property)

## Stay in Touch

Follow @MiddlesexCentre on Twitter and Facebook for news and information about your community.

Sign-up for our monthly e-newsletter to get updates about the Municipality of Middlesex Centre delivered right to your inbox.

>> [middlesexcentre.ca/news](http://middlesexcentre.ca/news)

## Report a Concern

If you notice municipal parks or property in need of repair or attention, please let us know. Non-urgent or general concerns about roads, parks or municipal facilities can be reported at any time through our website.

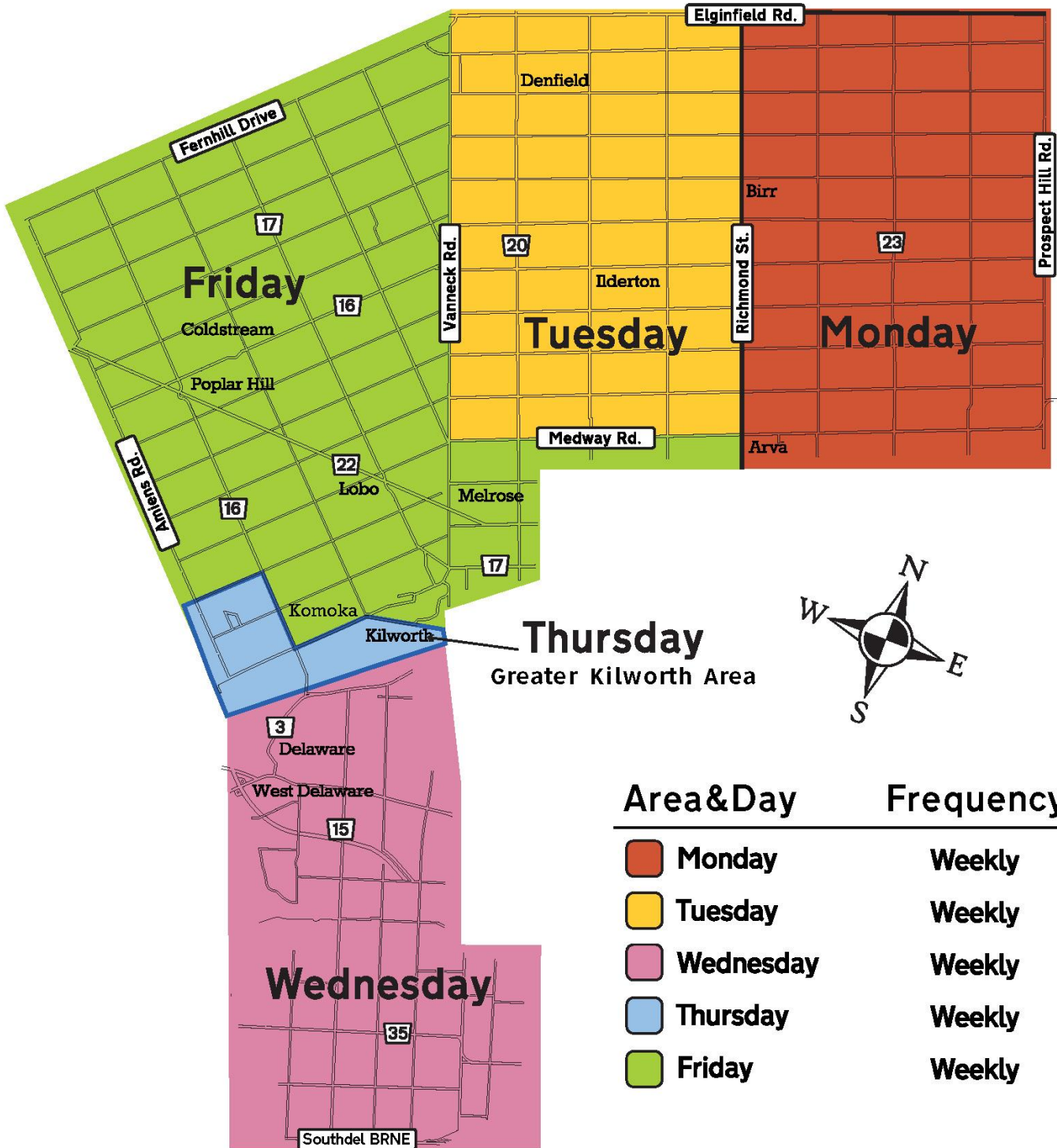
>> [middlesexcentre.ca/feedback](http://middlesexcentre.ca/feedback)

## Other Questions?

Please reach out to the office at 519-666-0190 or visit our website at [middlesexcentre.ca](http://middlesexcentre.ca).

# Middlesex Centre

## Waste and Recycling Collection Map



**Friday**

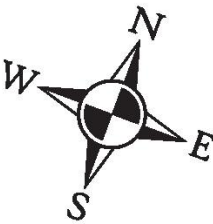
**Tuesday**

**Monday**

**Thursday**

Greater Kilworth Area

**Wednesday**



Area&Day	Frequency
Monday	Weekly
Tuesday	Weekly
Wednesday	Weekly
Thursday	Weekly
Friday	Weekly



# Acceptable Recyclables



## Printed Paper



Newspaper&insert



Magazines



Office Paper



Envelopes



Soft Cover Books

## Printed Paper



Phone Books



Junk Mail



Catalogues



Brochures



Calendars

## Paper Packaging



Cardboard



Boxboard



Kraft Paper



Paper Cores



Moulded Pulp

## Plastic



PET Bottles&Jars



PET Thermoforms



PET Clamshells



PET Jars



PP Bottles

## Plastic



HDPE Bottles



HDPE Jars



HDPE Tubs and Lids



HDPE Pails



PE Bags

## Metal



Aluminum Beverage Can



Steel food and beverage cans

## Glass



Clear and Coloured Bottles and Jars



## Recycling World has Changed!

The items on this page are the only items we wish to see in your recycling bin. We can collect, process, and sell these materials day in and day out and you can feel good about it.

Placing the wrong items in the recycling bins increases the cost of the program, lowers the value of the remaining recyclables, and affects the safety of our employees. Just because something is made of paper, metal, plastic, or glass, does not mean it is recyclable. Make sure you see it listed in the latest acceptable list posted on our web site, or your calendar.







If you are unsure, please ask us at [info@bra.org](mailto:info@bra.org) or 1-800-265-9799, or visit [www.bra.org](http://www.bra.org)





# Recent Program Changes



<b>Cartons</b>		<p>While cartons are a defined commodity by the ISRI Specification circular, they are a laminated product that needs to be kept separate from other commodities otherwise they become a contamination issue. Because of the shape shifting ability (2D vs 3D) this make them hard to separate even with the latest optical technology. Markets are not stable, price is low while handling costs are high. The material yield is approximately 58% as the plastic and aluminum layers are typically not recycled. The end product is downcycled into disposable paper products like paper napkins and toilet paper.</p>
<b>Aluminum Foil Products, Food Cans, and Aerosols</b>		<p>Aluminum cans are the most valuable commodity in the blue box program but the associated aluminum products such as foil, pie plates, food cans, and aerosols are not desired in the commodity. Foil disintegrates in the smelter, food cans add impurities, and aerosols cause fires. In the past when aluminum was sorted by hand it may have been feasible to separate. Today, most facilities rely on an eddy current to recover the aluminum and the machine cannot tell the difference between foil and cans.</p>
<b>Aerosol Containers</b>		<p>Some programs have accepted steel aerosol containers despite being classified as hazardous waste under regulation 347. They contribute to hundreds of fires in processing facilities every year, each jeopardizing the safety of the workers and they cause significant risks to the processing facility. Fires are the number one cause of loss of processing capacity in our industry.</p>
<b>Paint Cans</b>		<p>Empty paint cans are readily acceptable with the steel cans collected. The problem here is the industry is converting to plastic paint cans with a metal top which are not recyclable. The new containers are not easy for the consumer to tell apart from the old steel container.</p>
<b>Beverage Cups</b>		<p>Beverage cups have never been part of our program but because the word got out that we were testing them for a while people assumed they were recyclable. Beverage cups are a laminated product much like cartons and they are even more difficult to separate from the rest of the materials and recycle in the end in part because of the ink used on the outside of the cups.</p>
<b>Small Items</b>		<p>This is a new problem for us. In the 1990's everything was large and club pack sized. Today, everything is becoming individualized in small sizes of greater variety. The bottom line is we are essentially trying to sort out confettis and it is nearly impossible. Now that quality matters (markets want 99.5% pure material) anything below a certain size has to be screened out to purify the rest of the materials.</p>



# Not-Acceptable Materials



## Printed Paper



Wrapping Paper



Greeting Cards



Photographs



Hard Cover Books



Disposable Papers

## Paper Packaging



Cartons



Paper Dinnerware



Gift Bags



Beverage Cups



Soiled Paper

## Plastic



Prescription Bottles



Planters and Pots



Disposable Cups



Smoke Detectors



Fuel Cans

## Plastic



Lawn Chairs



VHS Tapes



Zip Loc Bags



CDs and DVDs



Pesticide Bottles

## Metal



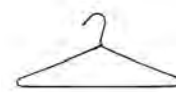
Aluminum Foil



Aerosol Containers



Peel n Eat Cans



Coat Hangers



Pots and Pans

## Metal



Plumbing Supplies



Piping



Duct Work



Eavesthrough



Utensils

## Glass



Lightbulbs



Fluorescent Bulbs



Drinking Glasses



Mirrors



Ceramic Dinnerware



# Not-Acceptable Materials



## Hazardous Items



Batteries



Needles



Ammunition



Fire Extinguishers



Propane Tanks

## Leaf and Yard



Tree Leaves



Stones and Aggregate



Garden Hose



Lumber



Gasoline Can

## Plastic



Shrink Wrap



Expanded Foam



Bubble Wrap



Beverage Cups



Solar Blanket

## Tanglers



Unbagged Paper



Christmas Lights



Clothing



VHS Tapes



Bale Twine

## Small Items



Confetti



Plastic Lids



Metal Caps



Metal Lids



Small Bottle

## What Were You Thinking Of?



Engine Parts



Bicycles



Scrap Metal



Bowling Ball



Biomedical Products

We cannot practically list all of the items we receive every day that are not part of the recycling program. The point is that we can only recycle materials that are desirable in the marketplace to invest in them to recycle them again. You can wish that an item is recyclable when it is clearly not at this time, it will still end up in the landfill. You have the power to choose what you buy as a consumer. If you value convenience over the environment, then be prepared to pay the full price to dispose of that convenience also. Choose and consume wisely, and remember that when in doubt, leave it out...of the blue bin.