



Welcome to Middlesex Centre

Welcome!

Whether you're in Delaware, Denfield, Arva or somewhere in between, we are so glad you'll be calling Middlesex Centre home. With rural charm and nearby urban amenities, you'll soon understand why we say Middlesex Centre is "in the centre of it all."

The following information will help you get to know some of the services that the Municipal of Middlesex Centre has to offer. If you have any questions or don't have access to the internet, please don't hesitate to give our friendly staff a call.

Municipal Office

Office Location: 10227 Ilderton Rd. in
Coldstream, ON

Mailing Address: 10227 Ilderton Rd.
Ilderton, ON N0M 2A0

Office Hours: 8:30 am to 4:30 pm,
Monday to Friday

Telephone: 519-666-0190 or 1-800-220-8968

Email: customerservice@middlesexcentre.on.ca

Website: middlesexcentre.on.ca

Facebook/Twitter: @MiddlesexCentre

Staff Listing: middlesexcentre.on.ca/staff

Mayor & Council



Mayor Aina DeViet

519-666-0190 ext. 234 - deviet@middlesexcentre.on.ca

Deputy Mayor John Brennan

519-860-8575 - brennan@middlesexcentre.on.ca

Councillor Ward 1, Debbie Heffernan

519-666-0491 - heffernan@middlesexcentre.on.ca

Councillor Ward 2, Wayne Shipley

519-659-2568 - shipley@middlesexcentre.on.ca

Councillor Ward 3, Hugh Aerts

519-902-0542 - aerts@middlesexcentre.on.ca

Councillor Ward 4, currently vacant

Councillor Ward 5, Brad Scott

519-857-4200 - scott@middlesexcentre.on.ca

>> middlesexcentre.on.ca/mayor-council

Building & Renovating



If you are planning renovations to your new property or are looking to add a garage or pool, you may require a building permit. Middlesex Centre offer residents and businesses an online system, Cloudpermit, to apply for and track building permits.

[>> middlesexcentre.on.ca/building-permit](https://middlesexcentre.on.ca/building-permit)

Dogs in Middlesex Centre



All dogs in the municipality must have and wear a municipal dog tag. Middlesex Centre issues a dog tag for the lifetime of your dog at no charge.

To apply for a dog tag, complete a dog license application and submit it to the municipal office.

Moving within Middlesex Centre? Let the municipal office know so we can update your dog's record.

[>> middlesexcentre.on.ca/dogtags](https://middlesexcentre.on.ca/dogtags)

Dog Parks

Dogs must be on a leash in all municipal parks and property except in "Paws in Parks" areas. These areas are at the Douglas B. Weldon Park in Arva and along the Ilderton Rail Trail.

[>> middlesexcentre.on.ca/pawsinparks](https://middlesexcentre.on.ca/pawsinparks)

Emergency Services



Fire, Police or Ambulance Related Emergency
– Call 911

Non-urgent incidents requiring fire services
– Call 519-666-0190

Non-urgent incidents requiring police
– Call 1-888-310-1122

Emergency services in Middlesex Centre are provided by:

- Fire: Middlesex Centre Fire Services, which consists of five fire stations staffed by professionally trained, paid-on-call firefighters with full-time headquarter staff
- Police: OPP
- Paramedics: Middlesex-London Paramedic Service

Green Emergency Lights

Help our firefighters get to their emergency calls quickly and safely. Our firefighters flash green lights in the front of their personal vehicles when they are responding to an emergency. If you "see green" pull over if it is safe to do so, and let our firefighters pass!

[>> middlesexcentre.on.ca/fire](https://middlesexcentre.on.ca/fire)

Libraries

Middlesex Centre is home to four public library branches in Coldstream, Delaware, Ilderton and Komoka. The branches each operate and are funded by the Middlesex County Library

[>> middlesexcentre.on.ca/library](https://middlesexcentre.on.ca/library)

Municipal Billing – Taxes & Utilities

Property Tax Bills

Middlesex Centre issues two tax bills per year (February and August) that are broken into four tax instalments. The instalment payments are due the last working day of February, May, August and November.

Utility Bills

Middlesex Centre issues monthly utilities bills for water and/or wastewater (sewer), depending on the services offered in your area. All properties are charged a stormwater management fee.

Receiving your Bills

Unless otherwise indicated, customers receive their tax and utility bills by mail. You can **opt to receive your bill electronically** through Canada Post's epost digital mailbox or by email billing. Visit the website to sign-up for email billing.

Paying your Bills

Pre-Authorized Payment (PAP) Plan – We offer a PAP Plan to make it easier to pay your municipal tax and utility bills, and to help avoid late fees. There is no cost for this service. To sign-up for PAP, visit our website.

You can also pay by:

- Internet banking
- At your financial institution
- By mail (by cheque)
- In-Person (by cash, cheque or debit)

Please note:

- Credit card payments are not accepted.
- If paying by cheque, make cheques payable to "The Municipality of Middlesex Centre."
- An NSF fee will be charged for returned payments.
- Payments received after the due date will be subject to penalty. Make sure you leave enough time for your payment to go through.
- Failure to receive a bill does not relieve you of a penalty charge.

>> middlesexcentre.on.ca/billing

Outdoor Fires



In general, outdoor fires are allowed as long as it is not a high-risk period or a poor air quality day. Certain rules apply depending on if you are in a settlement area or in a rural area. Please see our **Open Air Burn Bylaw Quick Guide** for the rules, and make sure you are following them to keep yourself and your family safe.

While you are reading that information, check out the rules around fireworks as well!

>> middlesexcentre.on.ca/fire

Parking



Parking is not permitted on municipal roads between 2:00 and 7:00 am from Labour Day to Victoria Day. This is particularly important in the winter to allow for snow clearing.

>> middlesexcentre.on.ca/bylaw-enforcement

Parks & Recreation



Middlesex Centre offers a wealth of recreation opportunities for residents!

Arenas & Gymnasiums

The **Komoka Wellness and Recreation Centre** boasts two NHL-sized ice rinks, a fitness centre with an indoor walking track and a large gymnasium (operated by the YMCA of Southwestern Ontario), a library, and a number of activity and multi-purpose rooms.

Ilderton Arena contains one ice pad that is shared with a four-sheet curling facility (privately run).

Community Centres

Community centres in Bryanston, Coldstream, Delaware, Ilderton and Komoka can be rented for special events, family celebrations or community gatherings.

Splash Pads

Splash pads at Ilderton Heritage Park, Kilworth Westbrook Park and the Komoka Wellness Centre operate May to September, from dawn to dusk daily.

Skateboard Parks

Skateboard parks can be found at Delaware Lions Park and Ilderton Heritage Park.

Parks & Open Spaces

Middlesex Centre has parks across the municipality, each with their own unique services and amenities. Some offer picnic pavilions, ball diamonds, soccer pitches and playgrounds, while others offer an opportunity for passive activity. Please see the website for a full list of parks, and the amenities each offers. Note that the availability of parking and washrooms varies from park-to-park, and also seasonally.

Tennis & Pickleball Courts

Seven local parks offer courts for tennis and/or pickleball. See the website for a full list.

Recreational Programming

Middlesex Centre offers public skating and pick-up hockey (shinny) during the winter months, and has partnered with the YMCA to offer health and fitness programs at the Komoka Wellness Centre.

There are many community groups, seniors associations and minor sports associations that offer programs at local community centres, arenas and parks. Ask your neighbours or check online for programs of interest to you and your family.

[>> middlesexcentre.on.ca/recreation](https://middlesexcentre.on.ca/recreation)

Roads & Snow Clearing



Middlesex Centre maintains more than 550 km of municipal roads and 30 km of sidewalks. The municipality has a well-equipped, 24/7 winter response team that maintains the roadways and sidewalks.

After the snowfall ends, it can take 8 to 12 hours to clear priority roads, and 24 hours to clear all municipal roads. Sidewalks are cleared after more than 5 cm of snow accumulates, and is generally completed within 24 to 48 hours after a snowfall event.

You can help keep the plows moving by keeping cars and sports nets well back from the curb during snowfall events, and avoiding parking on the street. Always keep a safe distance from plows on the roads, and don't attempt to pass.

[>> middlesexcentre.on.ca/roads](https://middlesexcentre.on.ca/roads)

Waste & Recycling



Waste and recycling services are provided by the Bluewater Recycling Association. You can get information about your collection day, what recyclables are accepted and more at their website.

>> bra.org/my-services/middlesex-centre-municipality

If your garbage or recycling collection is missed, please contact BRA at (519) 228-6678 or

>> bra.org/contact/report-a-missed-collection

Waste & Recycling Collection Bins



Middlesex Centre residents use “wheelie bins” for waste and recycling collection. Only waste and recycling in wheelie bins will be collected.

Middlesex Centre has a user pay program for waste and recycling. That means you select the size of waste bin that your family requires, and pay for that size on your final property tax bill. There is no charge for recycling bins. Please see the website for the most current waste bin rates.

Note that wheelie bins stay with the house. You should leave your bin for the next resident when you move.

If you've moved in and don't have a bin, or if your bin is in need of repair, please contact BRA directly.

>> bra.org/containers

EnviroDepots

Looking to get rid of unwanted appliances, furniture, electronics, yard waste, tires and more? Visit one of Middlesex Centre's Enviro Depots.

The Enviro Depot locations are generally open mid-April to the end of November each year.

Fees apply to dispose of some items.

Denfield Rd. Enviro Depot

23053 Denfield Road

Saturdays 9:00 am – 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling, mixed construction and demolition waste, mixed solid waste, white goods, metal, large bulky items, household waste

Try Recycling Depot

21463 Clarke Road

Monday – Friday, 7:00 am – 5:00 pm and

Saturday, 8:00 am – 12:00 noon, year-round

Accepts: yard waste, e-waste, tires, mixed construction and demolition waste, white goods, metal, large bulky items

Longwoods Rd. Enviro Depot

10191 Longwoods Road

Saturdays 9:00 am - 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling

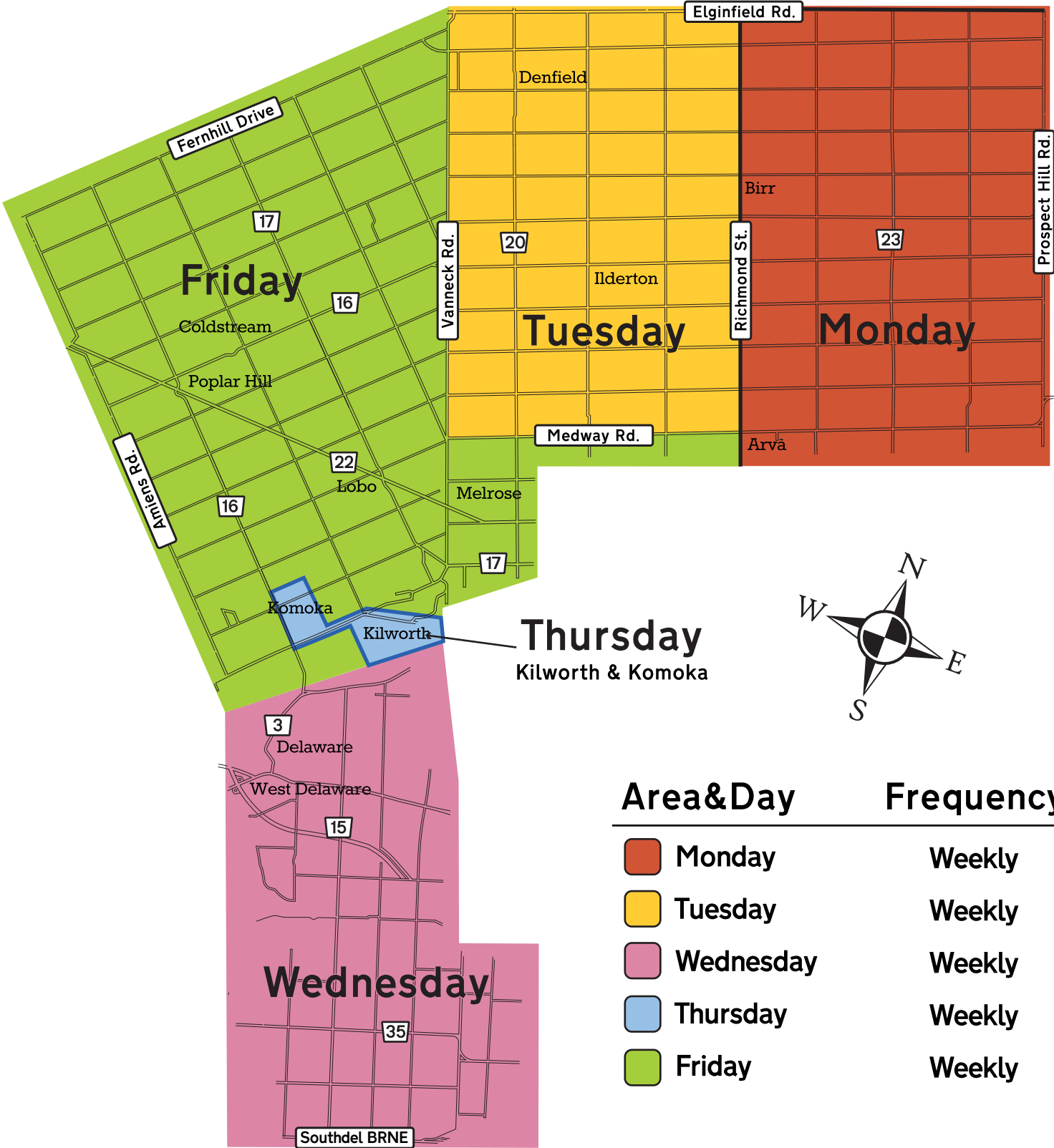
Household Hazardous Waste

Middlesex Centre residents can use the City of London's Household Special Waste Depot to dispose of hazardous materials. Please check their website for current hours of operation.

>> middlesexcentre.on.ca/waste

Middlesex Centre

Waste and Recycling Collection Map



Water & Wastewater



Depending on where you live in Middlesex Centre, you may have municipal water and/or wastewater services, or you may be on a private well and/or septic system. If you aren't sure which applies to you, please contact the municipal office.

Summer Watering Restrictions

Alternate day outdoor watering restrictions are in place from June 1 to September 15.

- Properties with even numbered addresses may water **ONLY** on even number calendar days.
- Properties with odd numbered address may water **ONLY** on odd number calendar days.
- Gardens, flower beds, trees and shrubs may be watered daily by use of hand held hose **ONLY**.
- Newly sodded or newly seeded lawns may be watered daily for a two-week period.

Private Wells

For information related to Private Wells, please contact the Middlesex-London Health Unit at 519-663-5317 or visit their website.

>> middlesexcentre.on.ca/water

Other Questions?

Please reach out to the office at 519-666-0190 or visit our website at middlesexcentre.on.ca.